

ORACLE NETSUITE

Enhancements



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NetSuite: Product Development Numbers



2,500+

Global Product
Development Employees



16

of countries with
developers



25M

NetSuite development
hours



20+%

Growth



1

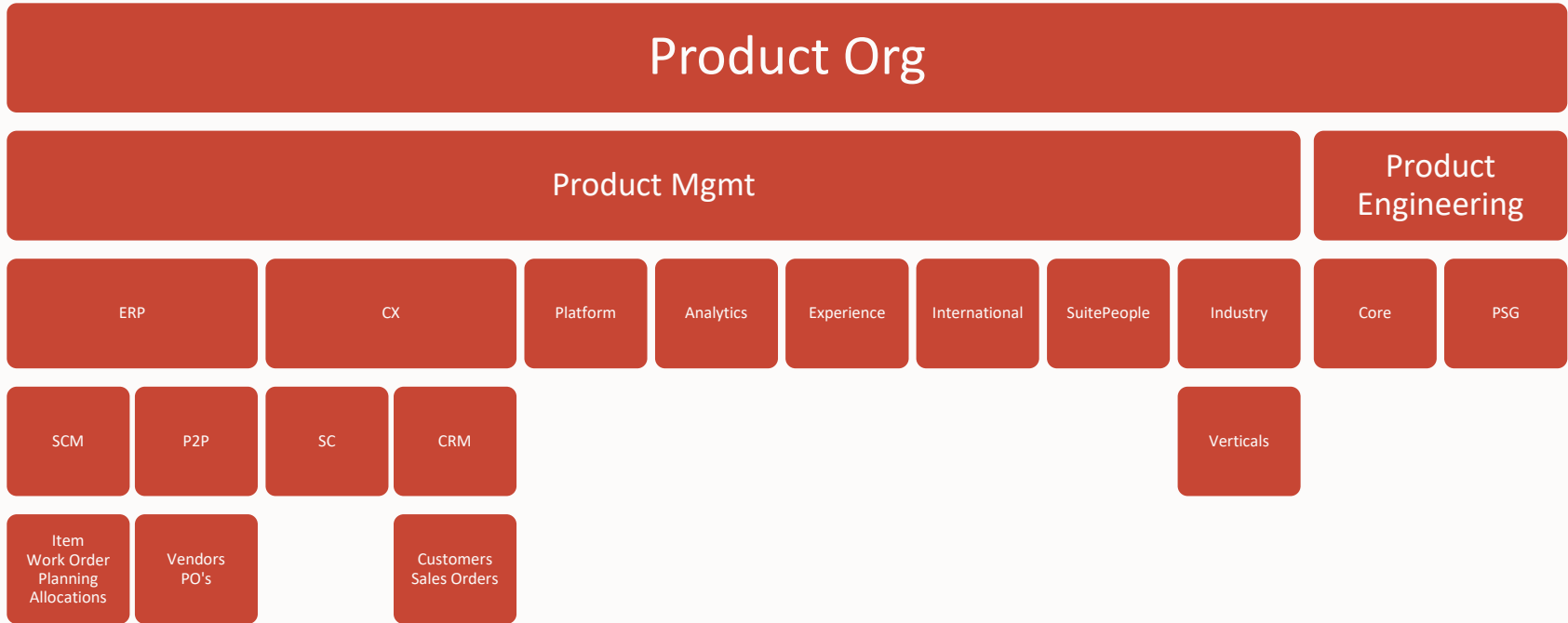
Total number of
supported versions &
releases



4.5M+

Added development
hours in last 12
months

Product Org Structure



Feature Prioritization Process

Feature Ideas

- Customer visits, CABs and Alliance & Design Partners
- Enhancement Requests
- Prospect Requests
- Requests from Execs, Sales, SE, PS, Support, Partners
- Net Promoter survey
- Feature usage metrics
- Competitive analysis
- Win Loss analysis
- Market trends
- Technology trends
- Innovation

Company Strategy

Industry & International Priorities

Maximize Revenue, Growth, Customer Satisfaction, & Productivity

- Prioritize features based on:
- Strategic Analysis
 - Segmentation / Targeting
 - Impact on new & renewal sales
 - Cost/effort & risk
 - Competitive differentiation

Resources

Target Market Goals and Objectives

- Business Update
- Vision/Mission/2 Yr. Goal
- Prioritized Requests

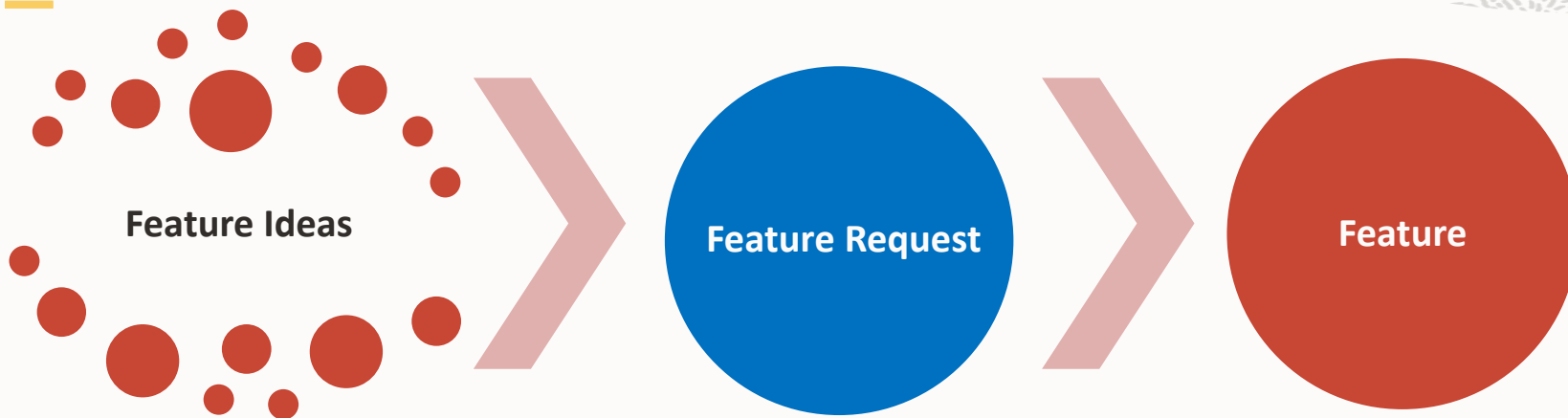


Horizontal Product Teams

- One-Release Backlog
- Roadmap Reviews
- 6 – 18 month analysis

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Feature Request Record



- Customer visits, CABs & Design Partners
- Enhancement & Prospect Requests
- Internal & Partner Requests
- Net Promoter survey
- Feature usage metrics
- Competitive analysis
- Win Loss analysis
- Industry & Market trends
- Technology trends
- Innovation

Industry Product Mgmt

Horizontal Product Mgmt

End-to-End Roadmap Planning, Execution & Communication

Plan

Execute

Communicate

Feature Requests

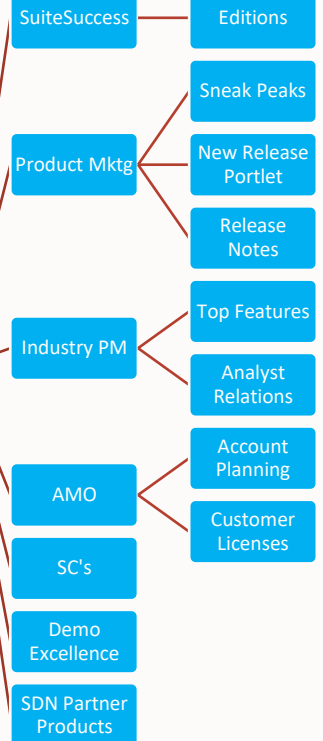


Drive Communication and Adoption

Feature Record

- Horizontal Teams
- Security Reviews
- Dependencies
- Integrations
- Release Planning

Feature Request



ORACLE NETSUITE

Application Performance Management

What is APM?



- The Application Performance Management (APM) SuiteApp is designed to help you to:
 - Access a main dashboard to view potential issues and investigate them using different tools available.
 - Identify performance opportunities or degradation. Prioritize issues based on usage and traffic.
 - View performance metrics for your most important record pages and assess system health and trends.
 - Drill down for greater levels of detail about specific record types, operations, and instances.
 - View response times by client, server, and network.
 - Monitor performance of user event scripts, workflows, RESTlets, scheduled scripts, and Suitelets.
 - Check the overall health of jobs handled by SuiteCloud Processors, scheduling queues, or both.
 - Export performance data captured on its various pages.

Performance Dashboard



Performance Health Dashboard

Last 7 Days As of Jan 19 2022 12:40 PM ⓘ

SHOW SNOOZED ⓘ

| Record Pages | Scripts | Saved Searches | Integrations | Processors |
|---|---|---|--|---|
| 2 performance issues 1 snoozed | 2 errors 1 snoozed <hr/> 2 standards updates 1 snoozed | 4 performance issues 2 snoozed | 6 errors 3 snoozed <hr/> 2 performance issues 1 snoozed <hr/> 4 standards updates 2 snoozed | 6 performance issues 3 snoozed |

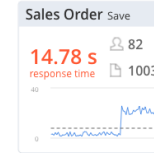
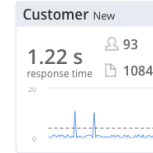
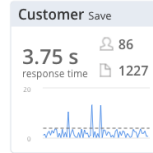
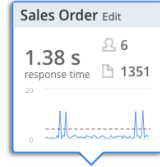
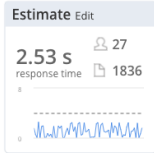
Record Pages Monitor

Record Pages Monitor

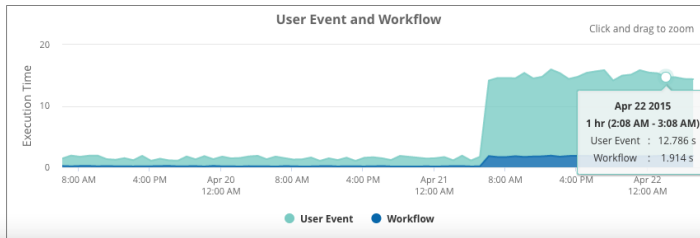
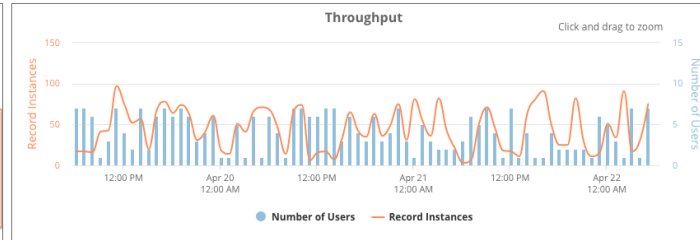
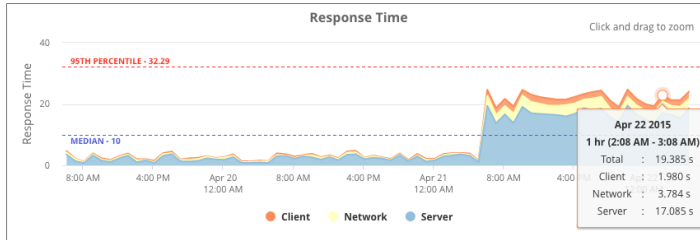
Record Pages ⓘ

Last 24 Hours As of Jan 19 2022 12:45 PM

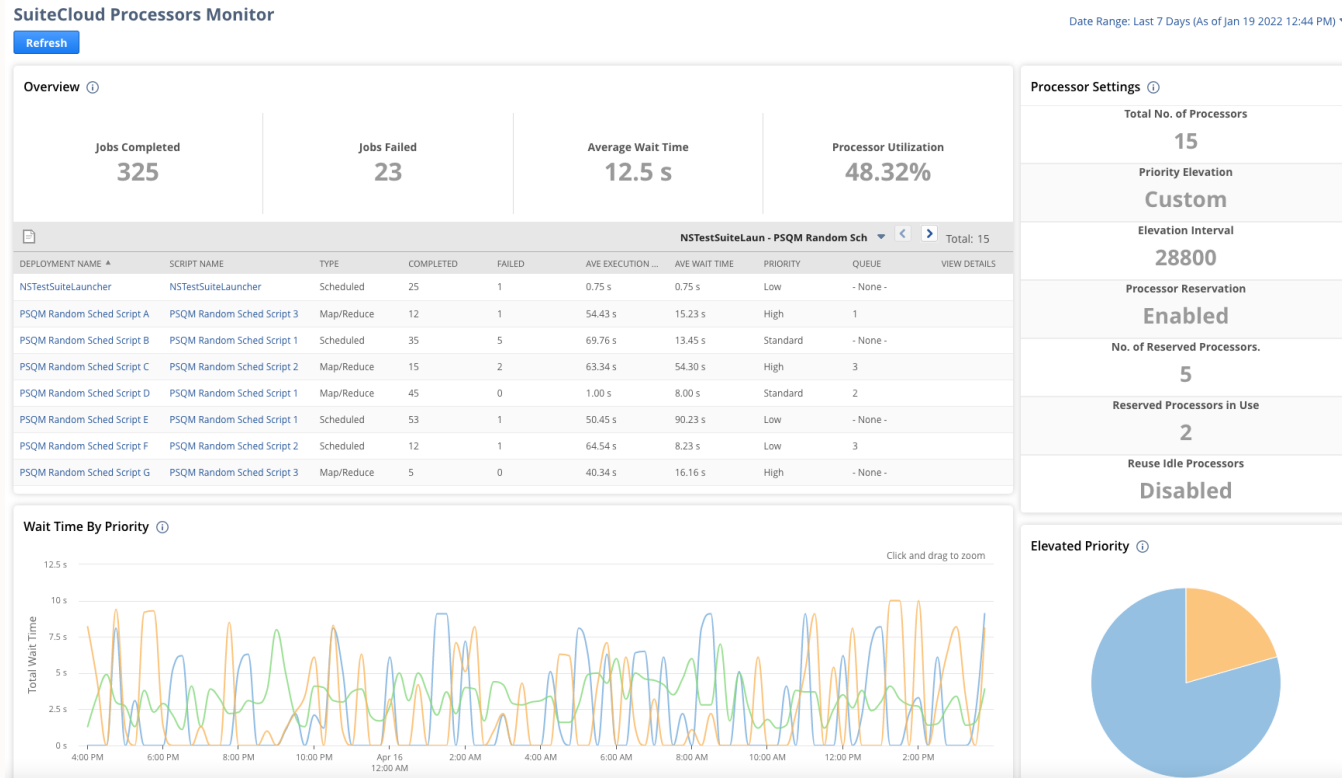
SORTING Most Utilized 1 to 5 out of 10 Tiles



Sales Order Edit ⓘ



SuiteCloud Processors Monitor



Concurrency Monitor

Concurrency Monitor

Date Range: Last 3 Days (As of Jan 19 2022 12:41 PM) ▾

Unallocated Limit Allocated Limit

Overview

Concurrency Limit

15

Peak Concurrency

17

Jan 04 2021 5:00 PM

Close to the Limit Rate

12.2%

Requests between 13 and 15

Over the Limit Rate

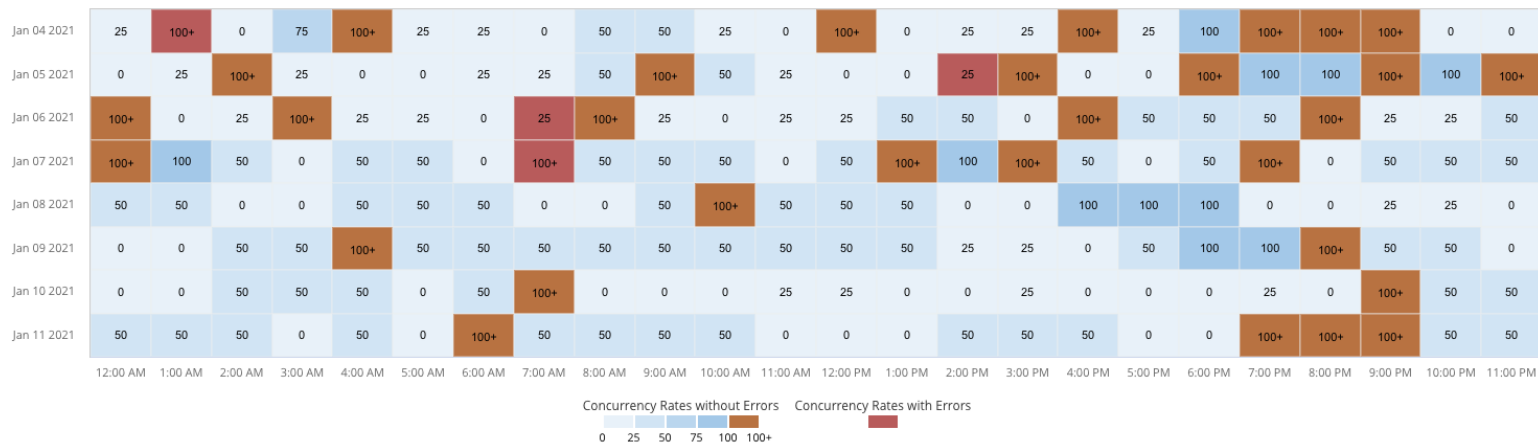
7.1%

Requests over 15

Error Rate

6.67%

Estimated Concurrency Rates (%) ⓘ



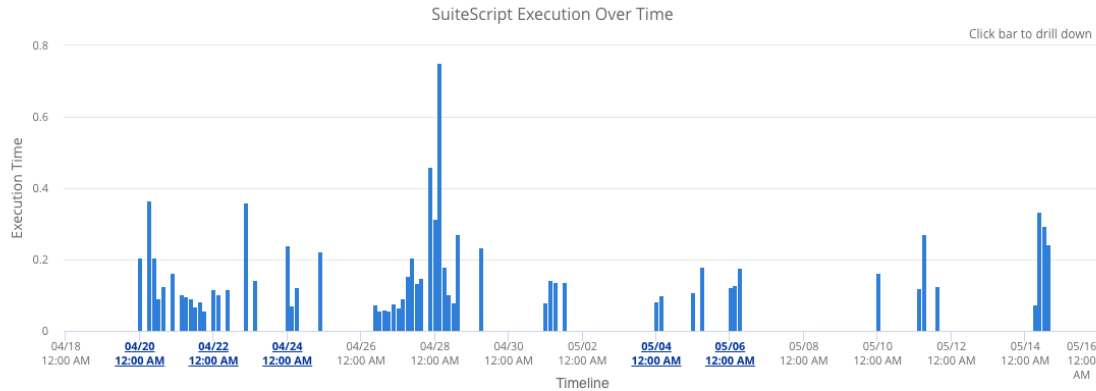
SuiteScript Analysis

SuiteScript Analysis

Refresh

FILTERS

Performance Chart ⓘ



SuiteScript Details ⓘ

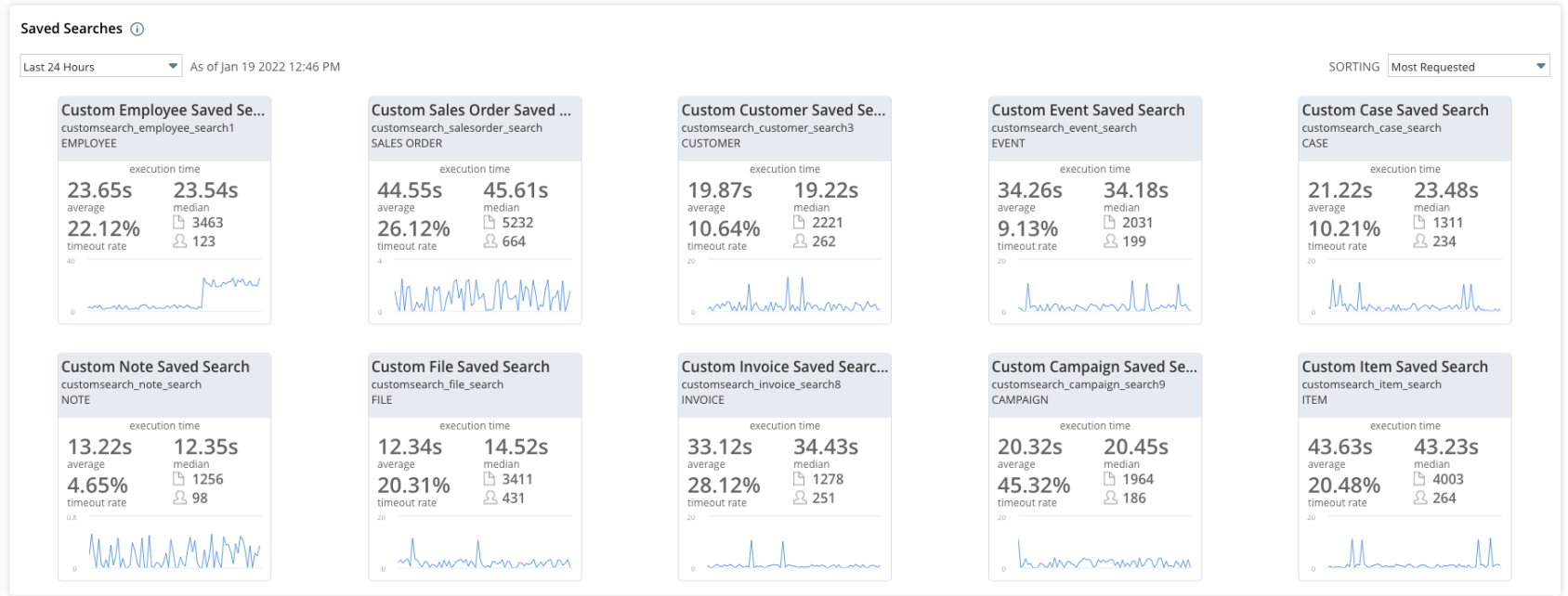
NAME
TYPE
Scheduled
START DATE AND TIME
Jan 11, 12:00 PM
END DATE AND TIME
Jan 19, 12:00 PM

| NAME | VALUE |
|-------------------|--------|
| Number of Logs | 9 |
| Users | 3 |
| Total Time | 0.116 |
| Usage Count | 20,000 |
| URL Requests | 0.000 |
| Search Calls | 2.000 |
| Record Operations | 0.000 |
| Error Count | 0 |

View Logs

Search Performance Analysis

Search Performance Analysis



FAQ's



FAQ's



Is there a cost associated with the APM?

No. This SuiteApp is available for installation at no cost. See [Setting Up the Application Performance Management SuiteApp](#) for instructions.

Will installation of the APM cause slower performance in my NetSuite account?

No. The SuiteApp reads from data stored in the back end. It does not create any additional overhead for your existing customizations aside from the scripts used to display the dashboard.

Does the APM make it possible to determine which script or workflow is causing a high SuiteScript or workflow time?

This information can be determined through analysis of the Page Time Summary and Page Time Details.

Is there an analysis tool for workflows similar to the SuiteScript Analysis tool?

Workflow times are included in the Page Time Summary. A dedicated analysis tool for workflows is not available at this time.